



# Summary Annual Report

2015 - 2016



## Capital Programme

Investment totalled  
**£63 Million**



## £265.5M

— cost —  
to provide all of our  
**services**



## Additional £2.8 Million

transferred into the  
Council's general  
reserves at year end

**£14.8M**  
budget savings made





**Safer, Brighter Futures**  
better outcomes for children and young people

Summary of our  
performance 2015-2016



**95.1%**  
Social Workers  
qualified for  
**2 years**  
— or more —



Further stabilized  
**workforce**

**Safely**  
reduced  
the number of  
**Children**

looked after from

**434**  
to



**377**



Approved  
**17** — new —  
fostering  
households



**Removed**  
— from —  
**serious**  
**concerns**  
**protocol**

Significantly decreased  
**complaints**

from 85 to 27



Summary of our performance 2015-2016



**Better Schools,  
Brighter Prospects**

*strategic school improvement programme*



## Primary School

attendance increased to **94.8%**



## Secondary School

attendance increased to **93.7%**

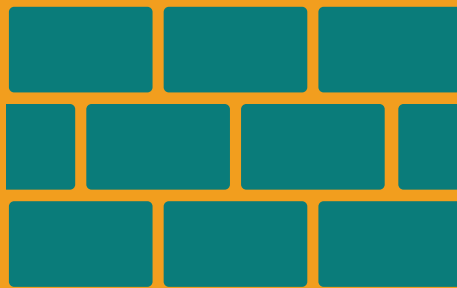


Reduced  
N.E.E.T  
**3.6%**

More subjects  
now available in



**Welsh**



Worked towards  
getting **Ysgol  
Bae Baglan**

ready to open as planned by

**September 2016**



58.4% of pupils  
**achieved**



**5 GCSE's**

incl. Eng/ Welsh first  
Language and Maths  
(academic year 14/15)



More highly effective/ effective

**Schools**

**School buildings**

maintenance & repair liabilities

**reduced by**

**£2.4 Million**





**Improving Outcomes,  
Improving Lives**

*promoting high quality, responsive, citizen  
centered social care*

Summary of our  
performance 2015-2016



Improved response times  
for new referrals into the  
**Gateway Service**

**Disabled  
Facilities  
Grants**

**338**  
grants  
delivered



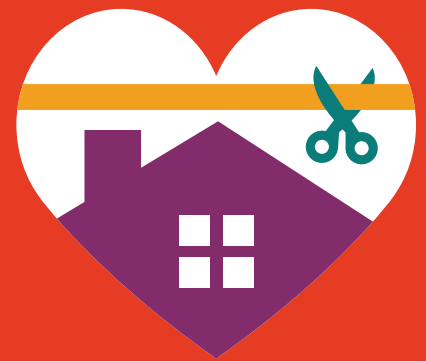
**Reduced**  
the average time  
to deliver a  
**disabled**  
facilities grant to

**228**  
days

**96%**

of respondents  
reported an  
improved quality  
of life as a result  
of their home adaptation

**Achieved  
£1.167M**  
of savings across  
Community Care  
placements budget



**Plas Bryn  
Rhosyn**

New residential  
Care Home opened  
November 2015

**100%**  
of carers  
offered an  
assessment  
of their needs





## Aberavon's new £13.4M leisure fitness centre opened

Delivered 95 units of affordable **Housing**



 Renovation works to 177 properties



New 600 space Neath Town Centre multi-storey car park and retail space **opened**



Supported the creation of **184** jobs



& assisted **32**

new business start-ups



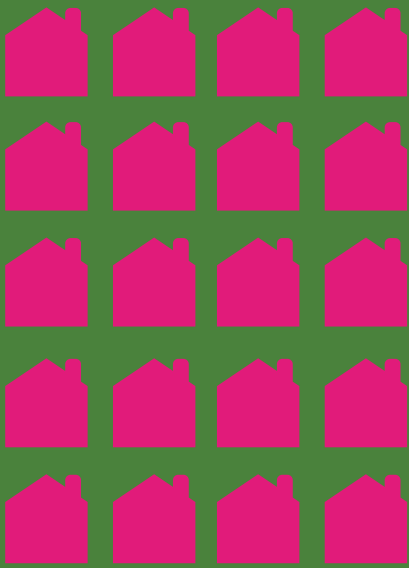
62 Universal Credit claimants provided with money management support





Reduce, Reuse, Recycle  
towards zero waste

Summary of our  
performance 2015-2016



Recycle+  
scheme rolled  
out to

**20,000**

households  
— 37,000 in total —

Side waste  
policy agreed in  
January 2016



Achieved  
2015/16  
statutory recycling  
and composting  
target of  
**58%**



**Secured**

**£804,000**

towards the purchase of



Romaquip  
kerbside  
recycling vehicles

# Summary of our performance 2015-2016



**Better, Simpler, Cheaper**  
*improving customer experience, making better use of public money*

**91%**   
of web customers satisfied/  
very satisfied or ok with  
the improvement made to our online services



Significantly increased  
**Welsh**  
website content



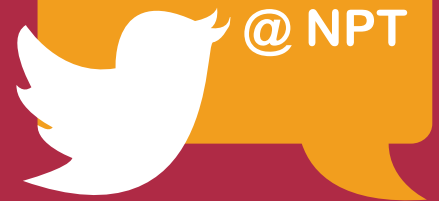
Nov 2015

Digital by  
**Choice**  
strategy  
adopted

**13,376**  
Facebook  
interactions  
over 90 days



**9,360**  
Twitter  
followers  
@NPT



transactions carried  
**out online**

**'Switch - Save Time, Do it Online'**



campaign launched to  
promote new Council  
website and digital services



# Have your say on what matters to you

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Please share your thoughts with us about this report and our future priorities for improvement in order to help us make decisions on important matters.

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Please send them to:

The Chief Executive,  
Neath Port Talbot County Borough Council,  
Civic Centre, Port Talbot,  
SA13 1PJ

or email them to:

[improvement@npt.gov.uk](mailto:improvement@npt.gov.uk)


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We also have a number of consultation and engagement events for a number of our services; these can be accessed on our website: <http://www.npt.gov.uk/haveyoursay>

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